

Type	Pacific Bell ONA Capability	Generic Cross Reference NA	Actual %	Projected % Access Lines		
			Dec-99	Dec-00	Dec-01	Dec-02
BSE	Hunting Service (MLHG Overflow)	MLHG Overflow	99%	100%	100%	100%
BSE	Uniform Call Distribution	MLHG UCD Line Hunting	99%	100%	100%	100%
BSE	Uniform Call Dst (Queing)	MLHG UCD with Queuing	99%	100%	100%	100%
BSE	Hunting Service	Multiline Hunt Group	99%	100%	100%	100%
CNS	Message Waiting Indicator	MWI-Ability to Receive AUD Msg Wtg	99%	100%	100%	100%
CNS	Electronic Business Set Msg Wtg	MWI-Ability to Receive Vis Msg Wtg	99%	100%	100%	100%
BSE	MWI Activation (Audible)	MWI-Activation (Audible)	99%	100%	100%	100%
BSE	Electronic Business Set Msg Wtg	MWI-Activation (visual)	99%	100%	100%	100%
BSE	Customer Network Reconfiguration	Network Reconfiguration	99%	100%	100%	100%
BSE	Preselection for Data Services	Preselection for Data Services	0%	0%	0%	0%
BSE	Reverse Charge Acceptance (Packet)	Reverse Charge Acceptance (Packet)	0%	0%	0%	0%
BSE	Secondary Channnel	Secondary Channel Capability	99%	100%	100%	100%
CNS	Select Call Forwarding	Selective Call Forward	99%	100%	100%	100%
CNS	Call Screen	Selective Call Rejection	99%	100%	100%	100%
CNS	Network Speed Calling	Shared Speed Calling	99%	100%	100%	100%
CNS	Speed Calling (8 & 30 Number)	Speed Calling	99%	100%	100%	100%
BSE	Svc Code Denial on Ln or Hung Grp	Svc Code Denial on Ln or Hunt Grp	100%	100%	100%	100%
BSE	Tandem Routing	Tandem Routing	99%	100%	100%	100%
BSE	Call Transfer	Three Way Call Transfer	99%	100%	100%	100%
BSE	POLLSTAR (Vfy Integrity of Sub Lns)	Verify Integrity of Subscriber Lns	99%	100%	100%	100%
CNS	Warm Line	Warm Line	25%	25%	25%	25%

Type	Pacific Bell ONA Capability	Generic Cross Reference NA	Actual %	Projected % Access Lines		
			Dec-99	Dec-00	Dec-01	Dec-02
BSE	Access to Clear Channel Transmission	Access to Clear Channel Transmission	99%	100%	100%	100%
BSA	Alternate Traffic Routing	Alternate Traffic Routing	99%	100%	100%	100%
BSE	Answer Supervision (Line Side)	Answer Supervision Ln Sd interface	50%	60%	60%	60%
CNS	Repeat Dialing	Automatic Callback	99%	100%	100%	100%
BSE	Automatic Loop Transfer	Automatic Protection Switching	99%	100%	100%	100%
CNS	Call Return	Automatic Recall	99%	100%	100%	100%
BSE	Bridging	Bridging	99%	100%	100%	100%
BSA	Access Line Arrangement (FGA)	C1 Type A, Circuit Switched Line	99%	100%	100%	100%
BSA	Access Trunk Arrangement (FGB, D)	C1 Type B, Circuit Switched Trunk	99%	100%	100%	100%
BSA	Public Packet Switching (X.25)	C2 Type A - X.25 Packet Switched	0%	0%	0%	0%
BSA	Public Packet Switching (X.75)	C2 Type B - X.75 Packet Switched	0%	0%	0%	0%
BSA	Metallic Service	C3 Type A, Dedicated Metallic	99%	100%	100%	100%
BSA	Telegraph Grade Service	C3 Type B, Dedicated Telegraph	99%	100%	100%	100%
BSA	Voice Grade Service	C3 Type C, Dedicated Voice Grade	99%	100%	100%	100%
BSA	Program Audio Service	C3 Type D, Dedicated Program Audio	99%	100%	100%	100%
BSA	Video Service	C3 Type E, Dedicated Video	99%	100%	100%	100%
BSA	BSA Digital Data Service, Priv Line Svc	C3 Type F, Dedicated Digital <64kbps	99%	100%	100%	100%
BSA	High Capacity Svc (1.544Mbps)	C3 Type G, Dedicated 1.544 Mbps	99%	100%	100%	100%
BSA	High Capacity Svc (>1.544Mbps)	C3 Type H, Dedicated >1.544 Mbps	99%	100%	100%	100%
BSA	POLLSTAR DLC Security Transport	C3 Type I, Dedicated Alert Transport	99%	100%	100%	100%
BSA	Dedicated Network Access Link	C4 Dedicated Network Access Link	99%	100%	100%	100%
BSE	Call Denial on Line or Hunt Group	Call Denial on Line or Hunt Group	99%	100%	100%	100%
CNS	Call Forwarding Variable	Call Forwarding Variable	99%	100%	100%	100%
CNS	Busy Call Forwarding Extended	Call Forwarding-Bsy Ln Interswitch	99%	100%	100%	100%
CNS	Call Forward Busy Line	Call Forwarding-Bsy Ln Intraswitch	99%	100%	100%	100%
CNS	Call Forwarding Don't Answer Intersw	Call Forwarding-DA Interswitch	99%	100%	100%	100%
CNS	Call Forwarding Don't Answer Intraw	Call Forwarding-DA Intraswitch	99%	100%	100%	100%
CNS	Call Forwarding Variable	Call Fwd Mult Sim CIs Interswitch	99%	100%	100%	100%
BSE	DTE Backup (Packet)	Call Redirection Packet	0%	0%	0%	0%
CNS	Call Waiting (Cancel)	Call Waiting (Cancel)	99%	100%	100%	100%
BSE	Direct Inward Dial Service	Called DN Delivery via DID	99%	100%	100%	100%
BSE	Automatic Number Identification	Calling BN Delivery via FG D	99%	100%	100%	100%
BSE	Calling DN Delivery via BCLID	Calling DN Delivery via BCLID	99%	100%	100%	100%
BSE	Caller ID	Calling DN Delivery via ICLID	99%	100%	100%	100%
BSA	800 Access Service	Carrier Select on Reverse Charge	99%	100%	100%	100%
CNS	Call Forwarding BY/DA - Fixed	CFBL/DA-Cust Cntrl Act/Deactivtn	99%	100%	100%	100%
CNS	Call Forwarding BY/DA - programming	CFBL/DA-Cust Cntrl Fwd to Number	99%	100%	100%	100%
CNS	Call Forwarding Variable	CFV-Activation w/o Courtesy Call	99%	100%	100%	100%
CNS	CFV-Remote Activation/Control	CFV-Remote Activation/Control	99%	100%	100%	100%
BSE	Closed User Group (Packet)	Closed User Group (Packet)	0%	0%	0%	0%
BSE	Channel Conditioning	Conditioning	99%	100%	100%	100%
CNS	Call Trace	Customer Originated Trace	99%	100%	100%	100%
CNS	Digital Data Over Voice	Data Over Voice (DOV) Service	99%	100%	100%	100%
CNS	POLLSTAR (Monitoring)	Derived Channels (Monitoring)	99%	100%	100%	100%
BSE	DID Trunk Queuing	DID Trunk Queuing	100%	100%	100%	100%
CNS	Direct Call (Packet)	Direct Call (Packet)	0%	0%	0%	0%
CNS	Priority Ringing	Distinctive Ringing	99%	100%	100%	100%
BSE	Fast Select Acceptance (Packet)	Fast Select Acceptance (Packet)	0%	0%	0%	0%
BSE	Fast Select Initiate (Packet)	Fast Select Request Packet	0%	0%	0%	0%
CNS	Direct Connection	Hot Line	80%	90%	100%	100%
BSE	Hunt Group (INT/EXT)	Hunt Groups Packet	0%	0%	0%	0%
BSE	Availability Control Arrangement	Make Busy Key	99%	100%	100%	100%
BSE	Forwarded Call Information	Message Desk (SMDI)	99%	100%	100%	100%
BSE	Hunting Service (MLHG ACC EA Port)	MLHG Access to Each Port	99%	100%	100%	100%
BSE	Hunting Srv (MLHG CO Announcement)	MLHG CO Announcements	99%	100%	100%	100%

Type	Pacific Bell ONA Capability	Generic Cross Reference NA	Actual %	Projected % Access Lines		
			Dec-99	Dec-00	Dec-01	Dec-02
BSE	Hunting Service (MLHG Overflow)	MLHG Overflow	99%	100%	100%	100%
BSE	Uniform Call Distribution	MLHG UCD Line Hunting	99%	100%	100%	100%
BSE	Uniform Call Dst (Queing)	MLHG UCD with Queuing	99%	100%	100%	100%
BSE	Hunting Service	Multiline Hunt Group	99%	100%	100%	100%
CNS	Message Waiting Indicator	MWI-Ability to Receive AUD Msg Wtg	99%	100%	100%	100%
CNS	Electronic Business Set Msg Wtg	MWI-Ability to Receive Vis Msg Wtg	99%	100%	100%	100%
BSE	MWI Activation (Audible)	MWI-Activation (Audible)	99%	100%	100%	100%
BSE	Electronic Business Set Msg Wtg	MWI-Activation (visual)	99%	100%	100%	100%
BSE	Customer Network Reconfiguration	Network Reconfiguration	99%	100%	100%	100%
BSE	Preselection for Data Services	Preselection for Data Services	0%	0%	0%	0%
BSE	Reverse Charge Acceptance (Packet)	Reverse Charge Acceptance (Packet)	0%	0%	0%	0%
BSE	Secondary Channnel	Secondary Channel Capability	99%	100%	100%	100%
CNS	Select Call Forwarding	Selective Call Forward	99%	100%	100%	100%
CNS	Call Screen	Selective Call Rejection	99%	100%	100%	100%
CNS	Network Speed Calling	Shared Speed Calling	99%	100%	100%	100%
CNS	Speed Calling (8 & 30 Number)	Speed Calling	99%	100%	100%	100%
BSE	Svc Code Denial on Ln or Hung Grp	Svc Code Denial on Ln or Hunt Grp	100%	100%	100%	100%
BSE	Tandem Routing	Tandem Routing	99%	100%	100%	100%
BSE	Call Transfer	Three Way Call Transfer	99%	100%	100%	100%
BSE	POLLSTAR (Vfy Integrity of Sub Lns)	Verify Integrity of Subscriber Lns	99%	100%	100%	100%
CNS	Warm Line	Warm Line	50%	60%	60%	60%

Type	Pacific Bell ONA Capability	Generic Cross Reference NA	Actual %	Projected % Access Lines		
			Dec-99	Dec-00	Dec-01	Dec-02
BSE	Access to Clear Channel Transmission	Access to Clear Channel Transmission	100%	100%	100%	100%
BSA	Alternate Traffic Routing	Alternate Traffic Routing	85%	90%	90%	90%
BSE	Answer Supervision (Line Side)	Answer Supervision Ln Sd interface	46%	50%	50%	50%
CNS	Repeat Dialing	Automatic Callback	99%	100%	100%	100%
BSE	Automatic Loop Transfer	Automatic Protection Switching	100%	100%	100%	100%
CNS	Call Return	Automatic Recall	99%	100%	100%	100%
BSE	Bridging	Bridging	100%	100%	100%	100%
BSA	Access Line Arrangement (FGA)	C1 Type A, Circuit Switched Line	100%	100%	100%	100%
BSA	Access Trunk Arrangement (FGB, D)	C1 Type B, Circuit Switched Trunk	100%	100%	100%	100%
BSA	Public Packet Switching (X.25)	C2 Type A - X.25 Packet Switched	4%	4%	4%	4%
BSA	Public Packet Switching (X.75)	C2 Type B - X.75 Packet Switched	4%	4%	4%	4%
BSA	Metallic Service	C3 Type A, Dedicated Metallic	100%	100%	100%	100%
BSA	Telegraph Grade Service	C3 Type B, Dedicated Telegraph	100%	100%	100%	100%
BSA	Voice Grade Service	C3 Type C, Dedicated Voice Grade	100%	100%	100%	100%
BSA	Program Audio Service	C3 Type D, Dedicated Program Audio	100%	100%	100%	100%
BSA	Video Service	C3 Type E, Dedicated Video	100%	100%	100%	100%
BSA	BSA Digital Data Service, Priv Line Svc	C3 Type F, Dedicated Digital <64kbps	100%	100%	100%	100%
BSA	High Capacity Svc (1.544Mbps)	C3 Type G, Dedicated 1.544 Mbps	100%	100%	100%	100%
BSA	High Capacity Svc (>1.544Mbps)	C3 Type H, Dedicated >1.544 Mbps	100%	100%	100%	100%
BSA	POLLSTAR DLC Security Transport	C3 Type I, Dedicated Alert Transport	100%	100%	100%	100%
BSA	Dedicated Network Access Link	C4 Dedicated Network Access Link	100%	100%	100%	100%
BSE	Call Denial on Line or Hunt Group	Call Denial on Line or Hunt Group	100%	100%	100%	100%
CNS	Call Forwarding Variable	Call Forwarding Variable	100%	100%	100%	100%
CNS	Busy Call Forwarding Extended	Call Forwarding-Bsy Ln Interswitch	100%	100%	100%	100%
CNS	Call Forward Busy Line	Call Forwarding-Bsy Ln Intraswitch	100%	100%	100%	100%
CNS	Call Forwarding Don't Answer Intersw	Call Forwarding-DA Interswitch	100%	100%	100%	100%
CNS	Call Forwarding Don't Answer Intrasw	Call Forwarding-DA Intraswitch	100%	100%	100%	100%
CNS	Call Forwarding Variable	Call Fwd Mult Sim Cls Interswitch	100%	100%	100%	100%
BSE	DTE Backup (Packet)	Call Redirection Packet	4%	4%	4%	4%
CNS	Call Waiting (Cancel)	Call Waiting (Cancel)	100%	100%	100%	100%
BSE	Direct Inward Dial Service	Called DN Delivery via DID	100%	100%	100%	100%
BSE	Automatic Number Identification	Calling BN Delivery via FG D	100%	100%	100%	100%
BSE	Calling DN Delivery via BCLID	Calling DN Delivery via BCLID	99%	100%	100%	100%
BSE	Caller ID	Calling DN Delivery via ICLID	99%	100%	100%	100%
BSA	800 Access Service	Carrier Select on Reverse Charge	100%	100%	100%	100%
CNS	Call Forwarding BY/DA - Fixed	CFBL/DA-Cust Cntrl Act/Deactivtn	100%	100%	100%	100%
CNS	Call Forwarding BY/DA - programming	CFBL/DA-Cust Cntrl Fwd to Number	100%	100%	100%	100%
CNS	Call Forwarding Variable	CFV-Activation w/o Courtesy Call	100%	100%	100%	100%
CNS	CFV-Remote Activation/Control	CFV-Remote Activation/Control	100%	100%	100%	100%
BSE	Closed User Group (Packet)	Closed User Group (Packet)	4%	4%	4%	4%
BSE	Channel Conditioning	Conditioning	100%	100%	100%	100%
CNS	Call Trace	Customer Originated Trace	99%	100%	100%	100%
CNS	Digital Data Over Voice	Data Over Voice (DOV) Service	100%	100%	100%	100%
CNS	POLLSTAR (Monitoring)	Derived Channels (Monitoring)	100%	100%	100%	100%
BSE	DID Trunk Queuing	DID Trunk Queuing	99%	100%	100%	100%
CNS	Direct Call (Packet)	Direct Call (Packet)	4%	4%	4%	4%
CNS	Priority Ringing	Distinctive Ringing	99%	100%	100%	100%
BSE	Fast Select Acceptance (Packet)	Fast Select Acceptance (Packet)	4%	4%	4%	4%
BSE	Fast Select Initiate (Packet)	Fast Select Request Packet	4%	4%	4%	4%
CNS	Direct Connection	Hot Line	80%	90%	100%	100%
BSE	Hunt Group (INT/EXT)	Hunt Groups Packet	4%	4%	4%	4%
BSE	Availability Control Arrangement	Make Busy Key	100%	100%	100%	100%
BSE	Forwarded Call Information	Message Desk (SMDI)	100%	100%	100%	100%
BSE	Hunting Service (MLHG ACC EA Port)	MLHG Access to Each Port	100%	100%	100%	100%
BSE	Hunting Srv (MLHG CO Announcement)	MLHG CO Announcements	100%	100%	100%	100%

Type	Pacific Bell ONA Capability	Generic Cross Reference NA	Actual %	Projected % Access Lines		
			Dec-99	Dec-00	Dec-01	Dec-02
BSE	Hunting Service (MLHG Overflow)	MLHG Overflow	100%	100%	100%	100%
BSE	Uniform Call Distribution	MLHG UCD Line Hunting	100%	100%	100%	100%
BSE	Uniform Call Dst (Queing)	MLHG UCD with Queuing	100%	100%	100%	100%
BSE	Hunting Service	Multiline Hunt Group	100%	100%	100%	100%
CNS	Message Waiting Indicator	MWI-Ability to Receive AUD Msg Wtg	100%	100%	100%	100%
CNS	Electronic Business Set Msg Wtg	MWI-Ability to Receive Vis Msg Wtg	100%	100%	100%	100%
BSE	MWI Activation (Audible)	MWI-Activation (Audible)	100%	100%	100%	100%
BSE	Electronic Business Set Msg Wtg	MWI-Activation (visual)	100%	100%	100%	100%
BSE	Customer Network Reconfiguration	Network Reconfiguration	100%	100%	100%	100%
BSE	Preselection for Data Services	Preselection for Data Services	4%	4%	4%	4%
BSE	Reverse Charge Acceptance (Packet)	Reverse Charge Acceptance (Packet)	4%	4%	4%	4%
BSE	Secondary Channnel	Secondary Channel Capability	100%	100%	100%	100%
CNS	Select Call Forwarding	Selective Call Forward	99%	100%	100%	100%
CNS	Call Screen	Selective Call Rejection	99%	100%	100%	100%
CNS	Network Speed Calling	Shared Speed Calling	100%	100%	100%	100%
CNS	Speed Calling (8 & 30 Number)	Speed Calling	100%	100%	100%	100%
BSE	Svc Code Denial on Ln or Hung Grp	Svc Code Denial on Ln or Hunt Grp	100%	100%	100%	100%
BSE	Tandem Routing	Tandem Routing	100%	100%	100%	100%
BSE	Call Transfer	Three Way Call Transfer	100%	100%	100%	100%
BSE	POLLSTAR (Vfy Integrity of Sub Lns)	Verify Integrity of Subscriber Lns	100%	100%	100%	100%
CNS	Warm Line	Warm Line	60%	60%	70%	90%

Type	Pacific Bell ONA Capability	Generic Cross Reference NA	Actual %	Projected % Access Lines		
			Dec-99	Dec-00	Dec-01	Dec-02
BSE	Access to Clear Channel Transmission	Access to Clear Channel Transmission	100%	100%	100%	100%
BSA	Alternate Traffic Routing	Alternate Traffic Routing	99%	99%	99%	99%
BSE	Answer Supervision (Line Side)	Answer Supervision Ln Sd interface	40%	40%	40%	40%
CNS	Repeat Dialing	Automatic Callback	95%	100%	100%	100%
BSE	Automatic Loop Transfer	Automatic Protection Switching	0%	0%	0%	0%
CNS	Call Return	Automatic Recall	95%	100%	100%	100%
BSE	Bridging	Bridging	100%	100%	100%	100%
BSA	Access Line Arrangement (FGA)	C1 Type A, Circuit Switched Line	100%	100%	100%	100%
BSA	Access Trunk Arrangement (FGB, D)	C1 Type B, Circuit Switched Trunk	100%	100%	100%	100%
BSA	Public Packet Switching (X.25)	C2 Type A - X.25 Packet Switched	0%	0%	75%	75%
BSA	Public Packet Switching (X.75)	C2 Type B - X.75 Packet Switched	0%	0%	75%	75%
BSA	Metallic Service	C3 Type A, Dedicated Metallic	100%	100%	100%	100%
BSA	Telegraph Grade Service	C3 Type B, Dedicated Telegraph	100%	100%	100%	100%
BSA	Voice Grade Service	C3 Type C, Dedicated Voice Grade	100%	100%	100%	100%
BSA	Program Audio Service	C3 Type D, Dedicated Program Audio	100%	100%	100%	100%
BSA	Video Service	C3 Type E, Dedicated Video	100%	100%	100%	100%
BSA	BSA Digital Data Service, Priv Line Svc	C3 Type F, Dedicated Digital <64kbps	100%	100%	100%	100%
BSA	High Capacity Svc (1.544Mbps)	C3 Type G, Dedicated 1.544 Mbps	100%	100%	100%	100%
BSA	High Capacity Svc (>1.544Mbps)	C3 Type H, Dedicated >1.544 Mbps	100%	100%	100%	100%
BSA	ALARM PLUS Security Transport	C3 Type I, Dedicated Alert Transport	92%	92%	92%	92%
BSA	Dedicated Network Access Link	C4 Dedicated Network Access Link	83%	83%	83%	83%
BSE	Call Denial on Line or Hunt Group	Call Denial on Line or Hunt Group	0%	0%	0%	0%
CNS	Call Forwarding Variable	Call Forwarding Variable	95%	99%	99%	99%
CNS	Busy Call Forwarding Extended	Call Forwarding-Bsy Ln Interswitch	93%	97%	97%	97%
CNS	Call Forward Busy Line	Call Forwarding-Bsy Ln Intraswitch	95%	99%	99%	99%
CNS	Call Forwarding Don't Answer Intersw	Call Forwarding-DA Interswitch	93%	97%	97%	97%
CNS	Call Forwarding Don't Answer Intrasw	Call Forwarding-DA Intraswitch	95%	99%	99%	99%
CNS	Call Forwarding Variable	Call Fwd Mult Sim CIs Interswitch	90%	95%	95%	95%
BSE	DTE Backup (Packet)	Call Redirection Packet	0%	0%	0%	0%
CNS	Call Waiting (Cancel)	Call Waiting (Cancel)	95%	99%	99%	99%
BSE	Direct Inward Dial Service	Called DN Delivery via DID	100%	100%	100%	100%
BSE	Automatic Number Identification	Calling BN Delivery via FG D	92%	92%	95%	95%
BSE	Calling DN Delivery via BCLID	Calling DN Delivery via BCLID	95%	100%	100%	100%
BSE	Caller ID	Calling DN Delivery via ICLID	95%	100%	100%	100%
BSA	800 Access Service	Carrier Select on Reverse Charge	100%	100%	100%	100%
CNS	Call Forwarding BY/DA - Fixed	CFBL/DA-Cust Cntrl Act/Deactivtn	0%	95%	95%	95%
CNS	Call Forwarding BY/DA - programming	CFBL/DA-Cust Cntrl Fwd to Number	0%	97%	97%	97%
CNS	Call Forwarding Variable	CFV-Activation w/o Courtesy Call	91%	91%	95%	95%
CNS	CFV-Remote Activation/Control	CFV-Remote Activation/Control	91%	91%	95%	95%
BSE	Closed User Group (Packet)	Closed User Group (Packet)	0%	0%	0%	0%
BSE	Channel Conditioning	Conditioning	100%	100%	100%	100%
CNS	Call Trace	Customer Originated Trace	95%	100%	100%	100%
CNS	Digital Data Over Voice	Data Over Voice (DOV) Service	92%	92%	95%	95%
CNS	ALARM PLUS (Monitoring)	Derived Channels (Monitoring)	92%	92%	95%	95%
BSE	DID Trunk Queuing	DID Trunk Queuing	0%	0%	0%	0%
CNS	Direct Call (Packet)	Direct Call (Packet)	0%	0%	0%	0%
CNS	Priority Ringing	Distinctive Ringing	95%	97%	97%	97%
BSE	Fast Select Acceptance (Packet)	Fast Select Acceptance (Packet)	0%	0%	0%	0%
BSE	Fast Select Initiate (Packet)	Fast Select Request Packet	0%	0%	0%	0%
CNS	Direct Connection	Hot Line	90%	100%	100%	100%
BSE	Hunt Group (INT/EXT)	Hunt Groups Packet	0%	0%	0%	0%
BSE	Availability Control Arrangement	Make Busy Key	92%	92%	95%	95%
BSE	Forwarded Call Information	Message Desk (SMDI)	95%	95%	95%	95%
BSE	Hunting Service (MLHG ACC EA Port)	MLHG Access to Each Port	95%	95%	95%	95%
BSE	Hunting Srv (MLHG CO Announcement)	MLHG CO Announcements	91%	91%	95%	95%

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BSE	Hunting Service (MLHG Overflow)	MLHG Overflow	91%	91%	95%	95%
BSE	Uniform Call Distribution	MLHG UCD Line Hunting	91%	91%	95%	95%
BSE	Uniform Call Dst (Queing)	MLHG UCD with Queuing	91%	91%	95%	95%
BSE	Hunting Service	Multiline Hunt Group	89%	91%	95%	95%
CNS	Message Waiting Indicator	MWI-Ability to Receive AUD Msg Wtg	89%	89%	90%	90%
CNS	Electronic Business Set Msg Wtg	MWI-Ability to Receive Vis Msg Wtg	75%	89%	90%	90%
BSE	MWI Activation (Audible)	MWI-Activation (Audible)	89%	91%	95%	95%
BSE	Electronic Business Set Msg Wtg	MWI-Activation (visual)	31%	91%	95%	95%
BSE	Customer Network Reconfiguration	Network Reconfiguration	0%	0%	0%	0%
BSE	Preselection for Data Services	Preselection for Data Services	0%	0%	0%	0%
BSE	Reverse Charge Acceptance (Packet)	Reverse Charge Acceptance (Packet)	0%	0%	0%	0%
BSE	Secondary Channnel	Secondary Channel Capability	0%	0%	0%	0%
CNS	Select Call Forwarding	Selective Call Forward	95%	100%	100%	100%
CNS	Call Screen	Selective Call Rejection	95%	100%	100%	100%
CNS	Network Speed Calling	Shared Speed Calling	99%	99%	99%	99%
CNS	Speed Calling (8 & 30 Number)	Speed Calling	100%	100%	100%	100%
BSE	Svc Code Denial on Ln or Hung Grp	Svc Code Denial on Ln or Hunt Grp	0%	0%	0%	0%
BSE	Tandem Routing	Tandem Routing	92%	100%	100%	100%
BSE	Call Transfer	Three Way Call Transfer	100%	100%	100%	100%
BSE	POLLSTAR (Vfy Integrity of Sub Lns)	Verify Integrity of Subscriber Lns	91%	91%	95%	95%
CNS	Warm Line	Warm Line	31%	40%	40%	40%

Type	Pacific Bell ONA Capability	Generic Cross Reference NA	Actual %	Projected % Access Lines		
			Dec-99	Dec-00	Dec-01	Dec-02
BSE	Access to Clear Channel Transmission	Access to Clear Channel Transmission	100%	100%	100%	100%
BSA	Alternate Traffic Routing	Alternate Traffic Routing	99%	100%	100%	100%
BSE	Answer Supervision (Line Side)	Answer Supervision Ln Sd interface	40%	40%	40%	40%
CNS	Repeat Dialing	Automatic Callback	100%	100%	100%	100%
BSE	Automatic Loop Transfer	Automatic Protection Switching	0%	0%	0%	0%
CNS	Call Return	Automatic Recall	100%	100%	100%	100%
BSE	Bridging	Bridging	100%	100%	100%	100%
BSA	Access Line Arrangement (FGA)	C1 Type A, Circuit Switched Line	100%	100%	100%	100%
BSA	Access Trunk Arrangement (FGB, D)	C1 Type B, Circuit Switched Trunk	100%	100%	100%	100%
BSA	Public Packet Switching (X.25)	C2 Type A - X.25 Packet Switched	0%	0%	75%	75%
BSA	Public Packet Switching (X.75)	C2 Type B - X.75 Packet Switched	0%	0%	75%	75%
BSA	Metallic Service	C3 Type A, Dedicated Metallic	100%	100%	100%	100%
BSA	Telegraph Grade Service	C3 Type B, Dedicated Telegraph	100%	100%	100%	100%
BSA	Voice Grade Service	C3 Type C, Dedicated Voice Grade	100%	100%	100%	100%
BSA	Program Audio Service	C3 Type D, Dedicated Program Audio	100%	100%	100%	100%
BSA	Video Service	C3 Type E, Dedicated Video	100%	100%	100%	100%
BSA	BSA Digital Data Service, Priv Line Svc	C3 Type F, Dedicated Digital <64kbps	100%	100%	100%	100%
BSA	High Capacity Svc (1.544Mbps)	C3 Type G, Dedicated 1.544 Mbps	100%	100%	100%	100%
BSA	High Capacity Svc (>1.544Mbps)	C3 Type H, Dedicated >1.544 Mbps	100%	100%	100%	100%
BSA	ALARM PLUS Security Transport	C3 Type I, Dedicated Alert Transport	83%	83%	83%	83%
BSA	Dedicated Network Access Link	C4 Dedicated Network Access Link	80%	80%	80%	80%
BSE	Call Denial on Line or Hunt Group	Call Denial on Line or Hunt Group	0%	0%	0%	0%
CNS	Call Forwarding Variable	Call Forwarding Variable	100%	100%	100%	100%
CNS	Busy Call Forwarding Extended	Call Forwarding-Bsy Ln Interswitch	100%	100%	100%	100%
CNS	Call Forward Busy Line	Call Forwarding-Bsy Ln Intraswitch	100%	100%	100%	100%
CNS	Call Forwarding Don't Answer Intersw	Call Forwarding-DA Interswitch	100%	100%	100%	100%
CNS	Call Forwarding Don't Answer Intrasw	Call Forwarding-DA Intraswitch	100%	100%	100%	100%
CNS	Call Forwarding Variable	Call Fwd Mult Sim CIs Interswitch	100%	100%	100%	100%
BSE	DTE Backup (Packet)	Call Redirection Packet	0%	0%	0%	0%
CNS	Call Waiting (Cancel)	Call Waiting (Cancel)	100%	100%	100%	100%
BSE	Direct Inward Dial Service	Called DN Delivery via DID	100%	100%	100%	100%
BSE	Automatic Number Identification	Calling BN Delivery via FG D	100%	100%	100%	100%
BSE	Calling DN Delivery via BCLID	Calling DN Delivery via BCLID	99%	100%	100%	100%
BSE	Caller ID	Calling DN Delivery via ICLID	99%	100%	100%	100%
BSA	800 Access Service	Carrier Select on Reverse Charge	100%	100%	100%	100%
CNS	Call Forwarding BY/DA - Fixed	CFBL/DA-Cust Cntrl Act/Deactivtn	0%	0%	0%	0%
CNS	Call Forwarding BY/DA - programming	CFBL/DA-Cust Cntrl Fwd to Number	0%	0%	0%	0%
CNS	Call Forwarding Variable	CFV-Activation w/o Courtesy Call	100%	100%	100%	100%
CNS	CFV-Remote Activation/Control	CFV-Remote Activation/Control	70%	99%	100%	100%
BSE	Closed User Group (Packet)	Closed User Group (Packet)	0%	0%	0%	0%
BSE	Channel Conditioning	Conditioning	100%	100%	100%	100%
CNS	Call Trace	Customer Originated Trace	99%	100%	100%	100%
CNS	Digital Data Over Voice	Data Over Voice (DOV) Service	92%	92%	92%	92%
CNS	ALARM PLUS (Monitoring)	Derived Channels (Monitoring)	85%	85%	85%	85%
BSE	DID Trunk Queuing	DID Trunk Queuing	0%	0%	0%	0%
CNS	Direct Call (Packet)	Direct Call (Packet)	0%	0%	0%	0%
CNS	Priority Ringing	Distinctive Ringing	99%	100%	100%	100%
BSE	Fast Select Acceptance (Packet)	Fast Select Acceptance (Packet)	0%	0%	0%	0%
BSE	Fast Select Initiate (Packet)	Fast Select Request Packet	0%	0%	0%	0%
CNS	Direct Connection	Hot Line	92%	100%	100%	100%
BSE	Hunt Group (INT/EXT)	Hunt Groups Packet	0%	0%	0%	0%
BSE	Availability Control Arrangement	Make Busy Key	92%	100%	100%	100%
BSE	Forwarded Call Information	Message Desk (SMDI)	95%	100%	100%	100%
BSE	Hunting Service (MLHG ACC EA Port)	MLHG Access to Each Port	100%	100%	100%	100%
BSE	Hunting Srv (MLHG CO Announcement)	MLHG CO Announcements	99%	100%	100%	100%

Type	Pacific Bell ONA Capability	Generic Cross Reference NA	Actual %	Projected % Access Lines		
			Dec-99	Dec-00	Dec-01	Dec-02
BSE	Hunting Service (MLHG Overflow)	MLHG Overflow	99%	100%	100%	100%
BSE	Uniform Call Distribution	MLHG UCD Line Hunting	99%	100%	100%	100%
BSE	Uniform Call Dst (Queing)	MLHG UCD with Queuing	99%	100%	100%	100%
BSE	Hunting Service	Multiline Hunt Group	100%	100%	100%	100%
CNS	Message Waiting Indicator	MWI-Ability to Receive AUD Msg Wtg	99%	100%	100%	100%
CNS	Electronic Business Set Msg Wtg	MWI-Ability to Receive Vis Msg Wtg	18%	21%	21%	21%
BSE	MWI Activation (Audible)	MWI-Activation (Audible)	95%	95%	96%	99%
BSE	Electronic Business Set Msg Wtg	MWI-Activation (visual)	18%	45%	45%	50%
BSE	Customer Network Reconfiguration	Network Reconfiguration	0%	0%	0%	0%
BSE	Preselection for Data Services	Preselection for Data Services	0%	0%	0%	0%
BSE	Reverse Charge Acceptance (Packet)	Reverse Charge Acceptance (Packet)	0%	0%	0%	0%
BSE	Secondary Channnel	Secondary Channel Capability	0%	0%	0%	0%
CNS	Select Call Forwarding	Selective Call Forward	99%	100%	100%	100%
CNS	Call Screen	Selective Call Rejection	99%	100%	100%	100%
CNS	Network Speed Calling	Shared Speed Calling	99%	100%	100%	100%
CNS	Speed Calling (8 & 30 Number)	Speed Calling	99%	100%	100%	100%
BSE	Svc Code Denial on Ln or Hung Grp	Svc Code Denial on Ln or Hunt Grp	0%	0%	0%	0%
BSE	Tandem Routing	Tandem Routing	100%	100%	100%	100%
BSE	Call Transfer	Three Way Call Transfer	99%	100%	100%	100%
BSE	POLLSTAR (Vfy Integrity of Sub Lns)	Verify Integrity of Subscriber Lns	91%	91%	91%	91%
CNS	Warm Line	Warm Line	35%	35%	35%	35%

Type	Pacific Bell ONA Capability	Generic Cross Reference NA	Actual %	Projected % Access Lines		
			Dec-99	Dec-00	Dec-01	Dec-02
BSE	Access to Clear Channel Transmission	Access to Clear Channel Transmission	100%	100%	100%	100%
BSA	Alternate Traffic Routing	Alternate Traffic Routing	0%	0%	0%	0%
BSE	Answer Supervision (Line Side)	Answer Supervision Ln Sd interface	0%	0%	0%	0%
CNS	Repeat Dialing	Automatic Callback	0%	100%	100%	100%
BSE	Automatic Loop Transfer	Automatic Protection Switching	0%	0%	0%	0%
CNS	Call Return	Automatic Recall	0%	100%	100%	100%
BSE	Bridging	Bridging	100%	100%	100%	100%
BSA	Access Line Arrangement (FGA)	C1 Type A, Circuit Switched Line	0%	0%	0%	0%
BSA	Access Trunk Arrangement (FGB, D)	C1 Type B, Circuit Switched Trunk	0%	0%	0%	0%
BSA	Public Packet Switching (X.25)	C2 Type A - X.25 Packet Switched	0%	0%	75%	75%
BSA	Public Packet Switching (X.75)	C2 Type B - X.75 Packet Switched	0%	0%	75%	75%
BSA	Metallic Service	C3 Type A, Dedicated Metallic	100%	100%	100%	100%
BSA	Telegraph Grade Service	C3 Type B, Dedicated Telegraph	100%	100%	100%	100%
BSA	Voice Grade Service	C3 Type C, Dedicated Voice Grade	100%	100%	100%	100%
BSA	Program Audio Service	C3 Type D, Dedicated Program Audio	100%	100%	100%	100%
BSA	Video Service	C3 Type E, Dedicated Video	100%	100%	100%	100%
BSA	BSA Digital Data Service, Priv Line Svc	C3 Type F, Dedicated Digital <64kbps	100%	100%	100%	100%
BSA	High Capacity Svc (1.544Mbps)	C3 Type G, Dedicated 1.544 Mbps	100%	100%	100%	100%
BSA	High Capacity Svc (>1.544Mbps)	C3 Type H, Dedicated >1.544 Mbps	100%	100%	100%	100%
BSA	ALARM PLUS Security Transport	C3 Type I, Dedicated Alert Transport	100%	100%	100%	100%
BSA	Dedicated Network Access Link	C4 Dedicated Network Access Link	0%	0%	0%	0%
BSE	Call Denial on Line or Hunt Group	Call Denial on Line or Hunt Group	0%	0%	0%	0%
CNS	Call Forwarding Variable	Call Forwarding Variable	80%	80%	80%	80%
CNS	Busy Call Forwarding Extended	Call Forwarding-Bsy Ln Interswitch	0%	0%	0%	0%
CNS	Call Forward Busy Line	Call Forwarding-Bsy Ln Intraswitch	100%	100%	100%	100%
CNS	Call Forwarding Don't Answer Intersw	Call Forwarding-DA Interswitch	0%	0%	0%	0%
CNS	Call Forwarding Don't Answer Intrasw	Call Forwarding-DA Intraswitch	100%	100%	100%	100%
CNS	Call Forwarding Variable	Call Fwd Mult Sim CIs Interswitch	0%	0%	0%	0%
BSE	DTE Backup (Packet)	Call Redirection Packet	0%	0%	0%	0%
CNS	Call Waiting (Cancel)	Call Waiting (Cancel)	75%	75%	75%	75%
BSE	Direct Inward Dial Service	Called DN Delivery via DID	100%	100%	100%	100%
BSE	Automatic Number Identification	Calling BN Delivery via FG D	0%	0%	0%	0%
BSE	Calling DN Delivery via BCLID	Calling DN Delivery via BCLID	0%	100%	100%	100%
BSE	Caller ID	Calling DN Delivery via ICLID	0%	100%	100%	100%
BSA	800 Access Service	Carrier Select on Reverse Charge	100%	100%	100%	100%
CNS	Call Forwarding BY/DA - Fixed	CFBL/DA-Cust Cntrl Act/Deactivtn	75%	75%	75%	75%
CNS	Call Forwarding BY/DA - programming	CFBL/DA-Cust Cntrl Fwd to Number	75%	75%	75%	75%
CNS	Call Forwarding Variable	CFV-Activation w/o Courtesy Call	0%	0%	0%	0%
CNS	CFV-Remote Activation/Control	CFV-Remote Activation/Control	0%	0%	0%	0%
BSE	Closed User Group (Packet)	Closed User Group (Packet)	0%	0%	0%	0%
BSE	Channel Conditioning	Conditioning	100%	100%	100%	100%
CNS	Call Trace	Customer Originated Trace	0%	100%	100%	100%
CNS	Digital Data Over Voice	Data Over Voice (DOV) Service	0%	0%	0%	0%
CNS	ALARM PLUS (Monitoring)	Derived Channels (Monitoring)	100%	100%	100%	100%
BSE	DID Trunk Queuing	DID Trunk Queuing	0%	0%	0%	0%
CNS	Direct Call (Packet)	Direct Call (Packet)	0%	0%	0%	0%
CNS	Priority Ringing	Distinctive Ringing	75%	75%	75%	75%
BSE	Fast Select Acceptance (Packet)	Fast Select Acceptance (Packet)	0%	0%	0%	0%
BSE	Fast Select Initiate (Packet)	Fast Select Request Packet	0%	0%	0%	0%
CNS	Direct Connection	Hot Line	100%	100%	100%	100%
BSE	Hunt Group (INT/EXT)	Hunt Groups Packet	0%	0%	0%	0%
BSE	Availability Control Arrangement	Make Busy Key	0%	0%	0%	0%
BSE	Forwarded Call Information	Message Desk (SMDI)	0%	0%	0%	0%
BSE	Hunting Service (MLHG ACC EA Port)	MLHG Access to Each Port	100%	100%	100%	100%
BSE	Hunting Srv (MLHG CO Announcement)	MLHG CO Announcements	0%	0%	0%	0%

Type	Pacific Bell ONA Capability	Generic Cross Reference NA	Actual %	Projected % Access Lines		
			Dec-99	Dec-00	Dec-01	Dec-02
BSE	Hunting Service (MLHG Overflow)	MLHG Overflow	0%	0%	0%	0%
BSE	Uniform Call Distribution	MLHG UCD Line Hunting	0%	0%	0%	0%
BSE	Uniform Call Dst (Queing)	MLHG UCD with Queuing	0%	0%	0%	0%
BSE	Hunting Service	Multiline Hunt Group	100%	100%	100%	100%
CNS	Message Waiting Indicator	MWI-Ability to Receive AUD Msg Wtg	0%	0%	0%	0%
CNS	Electronic Business Set Msg Wtg	MWI-Ability to Receive Vis Msg Wtg	0%	0%	0%	0%
BSE	MWI Activation (Audible)	MWI-Activation (Audible)	0%	0%	0%	0%
BSE	Electronic Business Set Msg Wtg	MWI-Activation (visual)	0%	0%	0%	0%
BSE	Customer Network Reconfiguration	Network Reconfiguration	0%	0%	0%	0%
BSE	Preselection for Data Services	Preselection for Data Services	0%	0%	0%	0%
BSE	Reverse Charge Acceptance (Packet)	Reverse Charge Acceptance (Packet)	0%	0%	0%	0%
BSE	Secondary Channnel	Secondary Channel Capability	0%	0%	0%	0%
CNS	Select Call Forwarding	Selective Call Forward	0%	100%	100%	100%
CNS	Call Screen	Selective Call Rejection	0%	100%	100%	100%
CNS	Network Speed Calling	Shared Speed Calling	75%	75%	75%	75%
CNS	Speed Calling (8 & 30 Number)	Speed Calling	100%	100%	100%	100%
BSE	Svc Code Denial on Ln or Hung Grp	Svc Code Denial on Ln or Hunt Grp	0%	0%	0%	0%
BSE	Tandem Routing	Tandem Routing	100%	100%	100%	100%
BSE	Call Transfer	Three Way Call Transfer	75%	75%	75%	75%
BSE	POLLSTAR (Vfy Integrity of Sub Lns)	Verify Integrity of Subscriber Lns	100%	100%	100%	100%
CNS	Warm Line	Warm Line	0%	0%	0%	0%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-99	Dec-00	Dec-01	Dec-02
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	100%	100%	100%	100%
Automatic Callback (ISDN), CNS, Auto Callback on Busy	42%	41%	39%	37%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	100%	100%	100%	100%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4 wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recrd'g Rpts Pkt, BSA, Reports	100%	100%	100%	100%
Call Detail Recrd'g Rpts, AN, Recording Service	100%	100%	100%	100%
Call Redirection Packet, BSE, Packet Call Redirection	100%	100%	100%	100%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	100%	100%	100%	100%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFBL Intrswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFDA Interswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA Intrswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	100%	100%	100%	100%
Cllid DN Deliv via 900NXX, BSA, Sw Acc FG D	100%	100%	100%	100%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	100%	100%	100%	100%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-99	Dec-00	Dec-01	Dec-02
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	100%	100%	100%	100%
Direct Call Packet, CNS, Packet Direct Call	100%	100%	100%	100%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	100%	100%	100%	100%
Dist'tive R'ging (ISDN), CNS, Priority Calling	42%	41%	39%	37%
Extended Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	100%	100%	100%	100%
Fast Select Request Pack, BSE, Fast Select	100%	100%	100%	100%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	100%	100%	100%	100%
Hunt Groups Packet, BSE, Packet Hunt Groups	100%	100%	100%	100%
Make Busy Key, BSE, Remote Make Busy	55%	56%	56%	57%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	55%	56%	56%	57%
Menu Server, B/C, Menu Server	100%	100%	100%	100%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	100%	100%	100%	100%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	55%	56%	56%	57%
MLHG UCD With Queing, BSE, Queing	55%	56%	56%	57%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	100%	100%	100%	100%
MWI ATR Audible Msg Wtg, CNS, Cust Alrtng Enablement	100%	100%	100%	100%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	100%	100%	100%	100%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	100%	100%	100%	100%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	100%	100%	100%	100%
Selective Call Rejection, CNS, Call Blocker*	100%	100%	100%	100%
Speed Calling, CNS, Speed Calling	100%	100%	100%	100%
Third Numb Bill Inhib, CNS, Billed Number Screening	100%	100%	100%	100%
Warm Line, CNS, Warm Line	45%	44%	44%	43%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-99	Dec-00	Dec-01	Dec-02
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	100%	100%	100%	100%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	33%	21%	21%	20%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	100%	100%	100%	100%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recrd'g Rpts Pkt, BSA, Reports	100%	100%	100%	100%
Call Detail Recrd'g Rpts, AN, Recording Service	100%	100%	100%	100%
Call Redirection Packet, BSE, Packet Call Redirection	100%	100%	100%	100%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	100%	100%	100%	100%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFBL Intrswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFDA Interswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA Intrswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	100%	100%	100%	100%
Cllid DN Deliv via 900NXX, BSA, Sw Acc FG D	100%	100%	100%	100%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	100%	100%	100%	100%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-99	Dec-00	Dec-01	Dec-02
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	100%	100%	100%	100%
Direct Call Packet, CNS, Packet Direct Call	100%	100%	100%	100%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	100%	100%	100%	100%
Dist'tive R'ging (ISDN), CNS, Priority Calling	33%	21%	21%	20%
Extended Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	100%	100%	100%	100%
Fast Select Request Pack, BSE, Fast Select	100%	100%	100%	100%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	100%	100%	100%	100%
Hunt Groups Packet, BSE, Packet Hunt Groups	100%	100%	100%	100%
Make Busy Key, BSE, Remote Make Busy	1%	1%	1%	1%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	1%	1%	1%	1%
Menu Server, B/C, Menu Server	100%	100%	100%	100%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	100%	100%	100%	100%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	1%	1%	1%	1%
MLHG UCD With Queing, BSE, Queing	1%	1%	1%	1%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	100%	100%	100%	100%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	100%	100%	100%	100%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	100%	100%	100%	100%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	100%	100%	100%	100%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	100%	100%	100%	100%
Selective Call Rejection, CNS, Call Blocker*	100%	100%	100%	100%
Speed Calling, CNS, Speed Calling	100%	100%	100%	100%
Third Numb Bill Inhib, CNS, Billed Number Screening	100%	100%	100%	100%
Warm Line, CNS, Warm Line	99%	99%	99%	99%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-99	Dec-00	Dec-01	Dec-02
Acc to Ctr Ch Transmission, BSE, Ctr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	100%	100%	100%	100%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	37%	31%	32%	22%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	100%	100%	100%	100%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recrd'g Rpts Pkt, BSA, Reports	100%	100%	100%	100%
Call Detail Recrd'g Rpts, AN, Recording Service	100%	100%	100%	100%
Call Redirection Packet, BSE, Packet Call Redirection	100%	100%	100%	100%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	100%	100%	100%	100%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFBL Intrswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFDA Interswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA Intrswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	100%	100%	100%	100%
CllD DN Deliv via 900NXX, BSA, Sw Acc FG D	100%	100%	100%	100%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	100%	100%	100%	100%

Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	100%	100%	100%	100%
Direct Call Packet, CNS, Packet Direct Call	100%	100%	100%	100%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	100%	100%	100%	100%
Dist'tive R'ging (ISDN), CNS, Priority Calling	37%	31%	32%	22%
Extended Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	100%	100%	100%	100%
Fast Select Request Pack, BSE, Fast Select	100%	100%	100%	100%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	100%	100%	100%	100%
Hunt Groups Packet, BSE, Packet Hunt Groups	100%	100%	100%	100%
Make Busy Key, BSE, Remote Make Busy	21%	35%	35%	25%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	21%	35%	35%	25%
Menu Server, B/C, Menu Server	100%	100%	100%	100%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	100%	100%	100%	100%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	21%	35%	35%	25%
MLHG UCD With Queing, BSE, Queing	21%	35%	35%	25%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	100%	100%	100%	100%
MWI ATR Audible Msg Wtg, CNS, Cust Alrtng Enablement	100%	100%	100%	100%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	100%	100%	100%	100%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	100%	100%	100%	100%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	100%	100%	100%	100%
Selective Call Rejection, CNS, Call Blocker*	100%	100%	100%	100%
Speed Calling, CNS, Speed Calling	100%	100%	100%	100%
Third Numb Bill Inhib, CNS, Billed Number Screening	100%	100%	100%	100%
Warm Line, CNS, Warm Line	79%	65%	65%	75%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-99	Dec-00	Dec-01	Dec-02
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	100%	100%	100%	100%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	87%	86%	86%	85%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	100%	100%	100%	100%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recrd'g Rpts Pkt, BSA, Reports	100%	100%	100%	100%
Call Detail Recrd'g Rpts, AN, Recording Service	100%	100%	100%	100%
Call Redirection Packet, BSE, Packet Call Redirection	100%	100%	100%	100%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	100%	100%	100%	100%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFBL Intrswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFDA Interswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA Intrswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	100%	100%	100%	100%
Cllid DN Deliv via 900NXX, BSA, Sw Acc FG D	100%	100%	100%	100%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	100%	100%	100%	100%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-99	Dec-00	Dec-01	Dec-02
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	100%	100%	100%	100%
Direct Call Packet, CNS, Packet Direct Call	100%	100%	100%	100%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	100%	100%	100%	100%
Dist'tive R'ging (ISDN), CNS, Priority Calling	87%	86%	86%	85%
Extended Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	100%	100%	100%	100%
Fast Select Request Pack, BSE, Fast Select	100%	100%	100%	100%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	100%	100%	100%	100%
Hunt Groups Packet, BSE, Packet Hunt Groups	100%	100%	100%	100%
Make Busy Key, BSE, Remote Make Busy	70%	71%	71%	70%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	70%	71%	71%	70%
Menu Server, B/C, Menu Server	100%	100%	100%	100%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	100%	100%	100%	100%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	70%	71%	71%	70%
MLHG UCD With Queing, BSE, Queing	70%	71%	71%	70%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	100%	100%	100%	100%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	100%	100%	100%	100%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	100%	100%	100%	100%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	100%	100%	100%	100%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	100%	100%	100%	100%
Selective Call Rejection, CNS, Call Blocker*	100%	100%	100%	100%
Speed Calling, CNS, Speed Calling	100%	100%	100%	100%
Third Numb Bill Inhib, CNS, Billed Number Screening	100%	100%	100%	100%
Warm Line, CNS, Warm Line	30%	29%	29%	30%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-99	Dec-00	Dec-01	Dec-02
Acc to Clr Ch Transmission, BSE, Clr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	100%	100%	100%	100%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	54%	53%	52%	52%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	100%	100%	100%	100%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recrd'g Rpts Pkt, BSA, Reports	100%	100%	100%	100%
Call Detail Recrd'g Rpts, AN, Recording Service	100%	100%	100%	100%
Call Redirection Packet, BSE, Packet Call Redirection	100%	100%	100%	100%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	100%	100%	100%	100%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFBL Intrswitch, CNS, Call Fwding Busy Line	100%	100%	100%	100%
CFDA Interswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA Intrswitch, CNS, Call Fwding Don't Ans	100%	100%	100%	100%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	100%	100%	100%	100%
Clld DN Deliv via 900NXX, BSA, Sw Acc FG D	100%	100%	100%	100%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	100%	100%	100%	100%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-99	Dec-00	Dec-01	Dec-02
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	100%	100%	100%	100%
Direct Call Packet, CNS, Packet Direct Call	100%	100%	100%	100%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	100%	100%	100%	100%
Dist'tive R'ging (ISDN), CNS, Priority Calling	54%	53%	52%	52%
Extended Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	100%	100%	100%	100%
Fast Select Request Pack, BSE, Fast Select	100%	100%	100%	100%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	100%	100%	100%	100%
Hunt Groups Packet, BSE, Packet Hunt Groups	100%	100%	100%	100%
Make Busy Key, BSE, Remote Make Busy	63%	63%	64%	64%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	63%	63%	64%	64%
Menu Server, B/C, Menu Server	100%	100%	100%	100%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	100%	100%	100%	100%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	63%	63%	64%	64%
MLHG UCD With Queing, BSE, Queing	63%	63%	64%	64%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	100%	100%	100%	100%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	100%	100%	100%	100%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	100%	100%	100%	100%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	100%	100%	100%	100%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	100%	100%	100%	100%
Selective Call Rejection, CNS, Call Blocker*	100%	100%	100%	100%
Speed Calling, CNS, Speed Calling	100%	100%	100%	100%
Third Numb Bill Inhib, CNS, Billed Number Screening	100%	100%	100%	100%
Warm Line, CNS, Warm Line	37%	37%	36%	36%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-99	Dec-00	Dec-01	Dec-02
Acc to Ctr Ch Transmission, BSE, Ctr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	99%	99%	99%	99%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	63%	62%	63%	63%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	99%	99%	99%	99%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	99%	99%	99%	99%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	99%	99%	99%	99%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	99%	99%	99%	99%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	99%	99%	99%	99%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	99%	99%	99%	99%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	99%	99%	99%	99%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	99%	99%	99%	99%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	99%	99%	99%	99%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recrd'g Rpts Pkt, BSA, Reports	99%	99%	99%	99%
Call Detail Recrd'g Rpts, AN, Recording Service	99%	99%	99%	99%
Call Redirection Packet, BSE, Packet Call Redirection	99%	99%	99%	99%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	99%	99%	99%	99%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	99%	99%	99%	99%
CFBL Intrswitch, CNS, Call Fwding Busy Line	99%	99%	99%	99%
CFDA Interswitch, CNS, Call Fwding Don't Ans	99%	99%	99%	99%
CFDA Intrswitch, CNS, Call Fwding Don't Ans	99%	99%	99%	99%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	99%	99%	99%	99%
Cllid DN Deliv via 900NXX, BSA, Sw Acc FG D	99%	99%	99%	99%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	99%	99%	99%	99%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-99	Dec-00	Dec-01	Dec-02
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	99%	99%	99%	99%
Direct Call Packet, CNS, Packet Direct Call	99%	99%	99%	99%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	99%	99%	99%	99%
Dist'tive R'ging (ISDN), CNS, Priority Calling	63%	62%	63%	63%
Extended Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	99%	99%	99%	99%
Fast Select Request Pack, BSE, Fast Select	99%	99%	99%	99%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	99%	99%	99%	99%
Hunt Groups Packet, BSE, Packet Hunt Groups	99%	99%	99%	99%
Make Busy Key, BSE, Remote Make Busy	45%	46%	48%	48%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	45%	46%	48%	48%
Menu Server, B/C, Menu Server	99%	99%	99%	99%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	99%	99%	99%	99%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	45%	46%	48%	48%
MLHG UCD With Queing, BSE, Queing	45%	46%	48%	48%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	99%	99%	99%	99%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	99%	99%	99%	99%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	99%	99%	99%	99%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	99%	99%	99%	99%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	99%	99%	99%	99%
Selective Call Rejection, CNS, Call Blocker*	99%	99%	99%	99%
Speed Calling, CNS, Speed Calling	99%	99%	99%	99%
Third Numb Bill Inhib, CNS, Billed Number Screening	99%	99%	99%	99%
Warm Line, CNS, Warm Line	54%	53%	51%	51%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-99	Dec-00	Dec-01	Dec-02
Acc to Ctr Ch Transmission, BSE, Ctr Chan Cap (1.544 Mbps)	100%	100%	100%	100%
Alternate Routing, BSE, Alt Traffic Routing	100%	100%	100%	100%
Automatic Call back, CNS, Call Cue*	98%	98%	97%	97%
Automatic Cllback (ISDN), CNS, Auto Callback on Busy	49%	47%	46%	45%
Automatic Protect Switching, BSE, Automatic Loop Transfer	100%	100%	100%	100%
Automatic Recall, CNS, Call Return*	98%	98%	97%	97%
Bridging, BSE, Bridging	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Cond'ing On Swtchd Lines	100%	100%	100%	100%
C1 TypA - Ckt Sw Line, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Answer Supv'n Trunk Side	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, DID W/fast Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Directionality	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Rev Chrg On LMS Clls	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Signaling	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trk-side Acc W/4wire Int	100%	100%	100%	100%
C1 TypB - Ckt Sw Trunk, BSA, Trunk Side Access	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypA - X.25 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	98%	98%	97%	97%
C2 TypA - X.25 Pkt Sw, BSA, Pkt X.25 Int'face Proto	98%	98%	97%	97%
C2 TypA - X.25 Pkt Sw, BSA, Stat Mux At CO	98%	98%	97%	97%
C2 TypA - X.25 Pkt Sw, BSA, Virtual Dial Tone	98%	98%	97%	97%
C2 TypB - X.75 Pkt Sw, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Ntwk Acc of Mul DNICS	98%	98%	97%	97%
C2 TypB - X.75 Pkt Sw, BSA, Pkt Sw X.75 Int'face Proto	98%	98%	97%	97%
C2 TypB - X.75 Pkt Sw, BSA, Stat Mux At CO	98%	98%	97%	97%
C2 TypB - X.75 Pkt Sw, BSA, Virtual Dial Tone	98%	98%	97%	97%
C3 TypC - Ded Voice Grd, BSA, Inband Signaling	100%	100%	100%	100%
C3 TypC - Ded Voice Grd, BSA, Term Sets & Inband Sgling	100%	100%	100%	100%
C3 TypE - Ded Video, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, DDS - Dgtl Private Lines	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Error Detect'n/Correct'n	100%	100%	100%	100%
C3 TypF - Ded < 64kbps, BSA, Transmission Rates	100%	100%	100%	100%
C3 TypH - Ded > 1.544Mbps, BSA, B'db'd Lk Fr Video Trans	100%	100%	100%	100%
Call Det Recrd'g Rpts Pkt, BSA, Reports	98%	98%	97%	97%
Call Detail Recrd'g Rpts, AN, Recording Service	98%	98%	97%	97%
Call Redirection Packet, BSE, Packet Call Redirection	98%	98%	97%	97%
Call Waiting Cancel, CNS, Call Waiting Cancel	100%	100%	100%	100%
CF Mult Sim Call Intersw, CNS, Simul Call Fwding	100%	100%	100%	100%
CF Var Remote Act/Cntrol, CNS, Remte Act Cll Fwding Var	98%	98%	97%	97%
CF Variable, CNS, Call Fwding	100%	100%	100%	100%
CFBL Interswitch, CNS, Call Fwding Busy Line	98%	98%	97%	97%
CFBL Intrswitch, CNS, Call Fwding Busy Line	98%	98%	97%	97%
CFDA Interswitch, CNS, Call Fwding Don't Ans	98%	98%	97%	97%
CFDA Intrswitch, CNS, Call Fwding Don't Ans	98%	98%	97%	97%
CFDA W/Var Ring Counts, CNS, CFDA W/Var Ring Counts	98%	98%	97%	97%
Cllid DN Deliv via 900NXX, BSA, Sw Acc FG D	98%	98%	97%	97%
Cllg Bllg Num Deliv FG D, BSE, Automatic Number Ident	100%	100%	100%	100%
Cllg DN Deliv via ICLID, CNS, Caller ID	100%	100%	100%	100%
Closed User Groups Pkt, BSE, Ristricted User Group	100%	100%	100%	100%
Coin Phone PT Dlg DTMF Cap, CNS, Post Dling Cap (Public)	98%	98%	97%	97%

GENERIC/REGIONAL NAME OF ONA SERVICES	Actual %	Projected % Access Lines		
	Dec-99	Dec-00	Dec-01	Dec-02
Conditioning, BSE, Conditioning	100%	100%	100%	100%
Cust Originated Trace, CNS, Call Trace*	100%	100%	100%	100%
Data Over Voice (DOV), BSA, DovLink*	98%	98%	97%	97%
Direct Call Packet, CNS, Packet Direct Call	98%	98%	97%	97%
Dist Ring Term Screen, CNS, Personalized Ring*	100%	100%	100%	100%
Distinctive Ringing, CNS, Priority Call*	98%	98%	97%	97%
Dist'tive R'ging (ISDN), CNS, Priority Calling	49%	47%	46%	45%
Extended Superframe Cond, BSE, Extended Superframe Form	100%	100%	100%	100%
Fast Select Accept Pkt, BSE, Fast Select	98%	98%	97%	97%
Fast Select Request Pack, BSE, Fast Select	98%	98%	97%	97%
Flexible ANI, BSE, Flex ANI	100%	100%	100%	100%
Hot Line, CNS, Hot Line	98%	98%	97%	97%
Hunt Groups Packet, BSE, Packet Hunt Groups	98%	98%	97%	97%
Make Busy Key, BSE, Remote Make Busy	10%	10%	10%	10%
Make Busy Key, BSE, Remote Mk Busy - Trk Side	10%	10%	10%	10%
Menu Server, B/C, Menu Server	98%	98%	97%	97%
MLHG Access to Each Port, BSE, Nonhunting Nmbr Arrange	100%	100%	100%	100%
MLHG CO Announcements, BSE, Recorded Announcements	98%	98%	97%	97%
MLHG UCD Line Hunting, BSE, Unif Call Dist Arrange	10%	10%	10%	10%
MLHG UCD With Queing, BSE, Queing	10%	10%	10%	10%
Multiline Hunt Group, BSE, Multiline Hunt Group	100%	100%	100%	100%
Multiplexing-Digital, BSE, Multiplexing	100%	100%	100%	100%
MWI - Packet Access, BSE, Customer Alerting	98%	98%	97%	97%
MWI ATR Audible Msg Wtg, CNS, Cust Alrting Enablement	98%	98%	97%	97%
Network Reconfiguration, BSE, Network Reconfiguration	100%	100%	100%	100%
Preselect for Data Svcs, CNS, RPOA Preselection	98%	98%	97%	97%
Reverse Chg Accept Pkt, BSE, Reverse Chrg Acceptance	98%	98%	97%	97%
Route Diversity, BSE, Diversity	100%	100%	100%	100%
Secondary Ch Capability, BSE, Secondary Ch Capability	100%	100%	100%	100%
Selective Call Forward'g, CNS, Selective Call Fwding	98%	98%	97%	97%
Selective Call Rejection, CNS, Call Blocker*	98%	98%	97%	97%
Speed Calling, CNS, Speed Calling	98%	98%	97%	97%
Third Numb Bill Inhib, CNS, Billed Number Screening	98%	98%	97%	97%
Warm Line, CNS, Warm Line	88%	87%	87%	87%